

**Survey of 200 patients. Results are shown below where patients expressed a preference.**

		%
Appointments within 48 hours	Yes	77
	No	10
	Don't know	7
With a GP more than 2 days in advance	Yes	32
	No	18
	Don't know	14
Preferred GP	Almost always	47
	A lot of the time	25
	Sometimes	12
	Never/almost never	1
	Not tried	13
Patients who would like a text message		36
Patients aware of opening hours		88
Patients who know how to contact on call doctor		67
Awareness of services	In-house Physio	42
	Counselling	51
	Diabetic Clinic	62
	Warfarin Clinic	28
	Heart Risk Clinic	36
	Minor Ops	45
	Well Person Check	70
	Heart Check Clinic	46
Patients who would use a website		50
Patients who would book appointments		41
Patients who would cancel appointments		40
Patients who would order prescriptions		40